



Option

# CANCELLATION OF ACCOMMODATION

Terms and conditions

- The «Cancellation of accommodation» option takes effect from the moment you receive confirmation of your accommodation reservation from the camping San Damiano and ends on the day of your scheduled arrival at 12 am.
- This option does not cover interruption or early departure of your stay.
- Any cancellation request must be notified within five working days of the occurrence of the event justifying it. Please send the cancellation request with the related justifying documents either by e-mail to: [service-client@campingsandamiano.com](mailto:service-client@campingsandamiano.com) or by post to: Camping San Damiano - 1075, Lido de la Marana - 20620 Biguglia.
- The refund cannot exceed 8 000€ per client file and San Damiano customer account.
- The «Cancellation of accommodation» option is not refundable.

## What does the «Cancellation of accommodation» option cover?

The refund of the committed costs for the accommodation, in all cases of cancellation where the journey is prevented by a random event that can and must be justified.

A random event is defined as an action from an external cause, unforeseeable on the day of booking and unintentional by the «participants». The random event must not be excluded from the list of exceptions (see «excluded random events from refund»).

«Participants» means all persons mentioned in the booking who will occupy the accommodation.

## Excluded random events from refund:

- Accidents intentionally caused or provoked by one of the participants.
- The consequences of an attempted suicide or suicide by one of the participants.
- The consequences of the consumption of alcohol by one of the participants.
- The consequences of the consumption of illegal substances by one of the participants.
- The consequences of a serious illness, a serious accident, or the death of a family member (in ascending or descending order up to the 2nd family degree as well as their spouse) who is not participating in the stay and which occurs more than 30 days before the date of the start of the stay.
- The consequences related to the practice of a professional sport by one of the participants.
- The consequences related to popular movements or strike.
- The consequences related to an epidemic or pandemic. See special conditions for COVID.
- The consequences associated with a natural catastrophe occurring more than 90 days before the start of the stay.
- Travel cancellations by the transport company or by the authorities due to a lack of required medical tests, missing vaccinations, or non-presentation of necessary documents (passport, etc.).
- Failure, of whatever nature, of the transport company resulting in a postponement or cancellation of the journey.
- In the case that a travel agency or a tour operator is the service provider for all or part of your stay, the provider is responsible for the consequences and charges, in accordance with the applicable french tourism law.

## Special conditions COVID:

The consequences of an epidemic or pandemic do not entitle you to a refund of the committed costs.

However, with the exclusion of all other listed reasons for cancellation:

- Due to administrative orders of a COVID-related travel restriction to Corsica or at your domicile, which do not allow you to reach the San Damiano campsite; or
- Due to an administrative and Corona-related closure of the campsite

In this case, the total amount of the deposit paid will remain available on your San Damiano client account for a rescheduled stay in the requested initially season and in the following season next year.

If the rescheduled stay is not initiated at the end of the above-mentioned periods, the committed costs will be refunded, minus the non-refundable services. However, if the non-rescheduling is related to the persistent COVID-consequences, the postponed period will be extended for an additional season.